

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE:    ☐ IXC        ☒ CLEC        ☐ ILEC        ☐ Wireless

249914

**CERTIFICATED COMPANY INFORMATION**

Company Name	FEIN/SSN
Charter Fiberlink SC-CCO, LLC	
Dbal/fka	Telephone #
	314 965-0555
Mailing Address	
12405 Powerscourt Drive	
City, State, Zip Code	
St Louis, MO 63131	
Business Location	
Same as above	
City, State, Zip Code	County St Louis

**REGISTERED AGENT INFORMATION**

Registered Agent: _____
Mailing Address: _____
City, State, Zip Code: _____

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A.	<u>Peggy Giaminetti VP Circuit Ops</u> <b>General Manager</b> (Include address if different than above.) <div style="display: flex; justify-content: space-between;"> <span>314 543-5721</span> <span>/ 314 288-3555</span> <span>/ CFL Regulatory@chartercom.com</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Telephone Number</span> <span>Facsimile Number</span> <span>E-mail Address</span> </div>
B.	<u>Nate Fastzkie Supervisor, Telephone Customer Care Advocacy 2 Digital Place 4<sup>th</sup> Floor, Simpsonville SC 29681</u> <b>Customer Relations /Complaints Representative</b> (Include address if different than above.) <div style="display: flex; justify-content: space-between;"> <span>864-297-2265</span> <span>/ 864-297-2236</span> <span>/ Nate.fastzkie@chartercom.com</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Telephone Number</span> <span>Facsimile Number</span> <span>E-mail Address</span> </div>
C1.	<u>Michael Henry, Telephone Customer Care Advocacy Manager 2 Digital Place 4<sup>th</sup> Floor, Simpsonville, SC 29681</u> <b>Customer Relations/Complaints Representative for Escalated Complaints</b> (Include address if different than above.) <div style="display: flex; justify-content: space-between;"> <span>888-438-2427</span> <span>/ 864 297-2236</span> <span>/ Michael.henry@chartercom.com</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Telephone Number</span> <span>Facsimile Number</span> <span>E-mail Address</span> </div>
C2.	<u>888-438-2427</u> <b>Customer Contact (Toll Free Number)</b>
D.	<u>NOC</u> <b>Engineering Operations</b> (Include address if different than above.) <div style="display: flex; justify-content: space-between;"> <span>866 248-7662</span> <span>/</span> <span>/ DLcorpnsoctechs@chartercom.com</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Telephone Number</span> <span>Facsimile Number</span> <span>E-mail Address</span> </div>
E.	<u>NOC</u> <b>Test and Repair</b> (Include address if different than above.) <div style="display: flex; justify-content: space-between;"> <span>866 248-7662</span> <span>/</span> <span>/ DLcorpnsoctechs@chartercom.com</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Telephone Number</span> <span>Facsimile Number</span> <span>E-mail Address</span> </div>

RECEIVED  
 APR 6 2004  
 CLERK'S OFFICE

F. NOC  
Emergencies (During non-office hours)  
866 248-7662 / / DLcorpnsoctechs@chartercom.com  
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Betty Sanders, Director Regulatory Affairs  
Regulatory Officer (Include address if different than above.)  
314 288-3259 / 314 288-3555 / Betty.sanders@chartercom.com  
Telephone Number Facsimile Number E-mail Address

H. Betty Sanders, Director Regulatory Affairs  
Dual Party Mailings (Name)  
12405 Powerscourt Drive, St Louis, MO 63131  
Mailing Address  
314 288-3259 / 314 288-3555 / Betty.sanders@chartercom.com  
Telephone Number Facsimile Number E-mail Address

I. Sharon Wallheimer, Regulatory Specialist  
Interim LEC Fund Mailings (Name)  
12405 Powerscourt Drive, St Louis, MO 63131  
Mailing Address  
314 543-5665 / 314 288-3555 / Sharon.wallheimer@chartercom.com  
Telephone Number Facsimile Number E-mail Address

J. Sharon Wallheimer, Regulatory Specialist  
Universal Service Fund Mailings (Name)  
12405 Powerscourt Drive, St Louis, MO 63131  
Mailing Address  
314 543-5665 / 314 288-3555 / Sharon.wallheimer@chartercom.com  
Telephone Number Facsimile Number E-mail Address

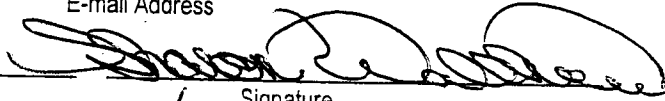
K. Sharon Wallheimer, Regulatory Specialist  
Gross Receipts Mailings (Name)  
12405 Powerscourt Drive, St Louis, MO 63131  
Mailing Address  
314 543-5665 / 314 288-3555 / Sharon.wallheimer@chartercom.com  
Telephone Number Facsimile Number E-mail Address

L. Larry Bowman, Manager Telephone Tariffs  
Lifeline Mailings (Name)  
12405 Powerscourt Drive, St Louis, MO 63131  
Mailing Address  
314 543-5855 / 314 288-3555 / Larry.bowman@chartercom.com  
Telephone Number Facsimile Number E-mail Address

Sharon Wallheimer  
This form was completed by (print name)

Regulatory Specialist

Title

  
Signature  
3/28/14  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Clerk's Office  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 11/2010)